

Wade Bachelder

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Professional Summary

ColdFusion Developer, Systems Security Engineer, and IT Consultant with a proven track record of optimizing enterprise IT operations, automating security workflows, and enhancing compliance. Skilled in streamlining infrastructure management, reducing risks, and implementing robust security measures. Adept at PowerShell scripting, cloud technologies, and Governance, Risk, and Compliance strategies to drive business success.

Work Experience

Owner

Black Cat White Hat Security LLC | 2023 – Present

- Founded and operating a project-based LLC focused on developing Governance, Risk, Compliance (GRC), and Incident Response tools, delivering tailored solutions to meet evolving business needs.
- Enhanced operational workflows by streamlining Asset Risk, GRC Plans and Policies, Incident Response, Microsoft 365 Monitoring, Risk Register and POA&M, High-User Risk & Reporting application platform.
- Developed and optimized PowerShell scripts to enhance Incident Response, streamline SIEM operations, and improving automation and efficiency across security processes.
- Led the development and integration of Artificial Intelligence solutions using the OpenAI platform, enhancing system capabilities and driving innovative API functionality.
- Provided expert-level consultation on ColdFusion development, troubleshooting, and optimization for clients.
- Successfully achieved Ford Motor Company ColdFusion upgrade from IMAP and POP to Microsoft Graph to retrieve emails for automated processing.

The Morningstar Company, Los Banos, California | 2015 – 2018

- Boosted IT support efficiency by architecting solutions that improved system uptime and responsiveness across Windows servers, workstations, VOIP, networks, handheld devices, and printers.
- Developed application software as a service solution (SAAS - Software Distribution Models) using ColdFusion for all colleagues in a cost-effective timely manner.
- Thwarted a 3-year theft ring with application software that brought visibility to internal spending which \$1.5 million per year was stolen from product inventory in the farming department.

Help Desk Technician

Single Point of Contact, Los Banos, California | 2011 – 2015

- Designed and developed extensive in-house application for a client using ColdFusion, jQuery, and SQL and saved over 3 hours of product preparation for their Lab team per product run.
- Enhanced operational efficiency by engineering support for diverse IT infrastructure, including Windows servers and workstations, VOIP, networks, handheld devices, and printers.
- Increased production and reduced support tickets for tier 2 and 3 IT support for software installation, operating system patching, incident response, and administration.
- Uncovered \$220,000 in theft from product inventory in the maintenance department.

COLDFUSION APPLICATION DEVELOPER and SYSTEMS ADMINISTRATOR

ATTAINIA, Mountain View, California | 2001 – 2010

- Developed extensive application development life cycle using ColdFusion, jQuery, and SQL.
- Desktop support includes troubleshooting software and hardware problems.
- Responsible for the repair and maintenance of workstations, printers, monitors, scanners, and other hardware.
- Installing, Administering and Migrating CF Servers from version 4 to version 10.
- Created automated code pushes to development instance from code repository using ColdFusion.
- ColdFusion installation, administering, coding, data analysis, application testing processes, technical/system specifications using ColdFusion version 4 through 10.

Key Skills

Programming & Automation: Adobe ColdFusion, API Development, CSS, HTML, JavaScript, jQuery, JSON, Microsoft Graph API, and PowerShell.

Security & Compliance: Awareness Training, Cybersecurity, Data Loss Prevention (DLP), Data Privacy, Endpoint Security, GRC, HIPAA Compliance, Incident Response, Microsoft Defender, Risk Management, and Security Controls.

Cloud & Infrastructure: Active Directory (Entra AD), AWS, Citrix (Studio, Director), Cloud Security, Google Cloud Platform, Microsoft 365 Suite, Microsoft Azure, and Virtualization (VMware, Hyper-V).

IT Support & Administration: Automation Tools (Kaseya, Atera, ConnectWise), DHCP, DNS, IT Documentation, LAN, Networking (VOIP, Firewalls, VPNs), Patch Management, SmartDeploy, Software as a Service (SaaS), Switches (Dell, Cisco, HP, Unifi), TeamViewer, Unifi Controller, Windows Servers, and Workstations.

Other Technologies & Tools: Adobe Photoshop, Barracuda, Bitdefender GravityZone, Lucid Charts, Microsoft Exchange, Microsoft IIS, Microsoft Management Studio, Microsoft SQL, OneDrive, PAX8, Proofpoint, ServiceNow, SharePoint, Sophos (Endpoint, Firewall, UTM), and Webroot AV.

Links

- LinkedIn: <https://www.linkedin.com/in/wadebach/>
- Website: <https://wadebach.com>
- BCWHS LLC: <https://blackcatwhitehat.com>